

Home Energy Assistance Program (HEAP)

Pays a one-time discount on the winter heating bill for residential customers who meet the income guidelines.

Call the Council on Aging at 440-205-8111 for an application. In home assistance with applications and mailing is available for anyone 60+ or younger totally & permanently disabled Lake County residents.

Winter Crisis Program (Emergency HEAP)

Assistance once per heating season to eligible households whose heating source has been disconnected, who have a disconnection notice, or have less than a 10-day fuel supply.

Call the Lake County HEAP office at 1-866-223-1471 to make an appointment. Appointments are mandatory and begin on November 16, 2009. The address is 8 N. State Street, Suite 435, Painesville, OH.

Home Weatherization Assistance Program (HWAP)

Federally funded program that provides grants for home weatherization including insulation, heating system repairs, and inspections. No cost to consumer.

Application for HWAP is included with the HEAP application. Contact the Council on Aging at 440-205-8111 for an application and assistance. You can also call the Ashtabula County Community Action Agency, which administers the HWAP program for Lake County, at 1-800-252-5249.

Income Eligibility for HEAP, Winter Crisis Program, and HWAP

<u>Household Size</u>	<u>Yearly Income</u>	<u>Monthly Income</u>
1 person	\$ 21,660/yr.	\$ 1,805/mo.
2 people	\$ 29,140/yr.	\$ 2,428/mo.
3 people	\$ 36,620/yr.	\$ 3,051/mo.
4 people	\$ 44,100/yr.	\$ 3,675/mo.

For households with more than 4 members, add \$7,480 annually per person.

For information on these and other utility discounts and programs, please call the Council on Aging at 440-205-8111 and ask for a copy of the “Winter Heating Program Guide for 2009-2010.”